

KĀHUI PAKEKE SERVICE



Version: 1

Date: July 2022

Approved by the CEO

Next Review: March 2025

OBJECTIVE

We support the elderly aged 60+ who are vulnerable, isolated and lack access to services and support. We offer a pickup and drop-off service, do activities such as exercises, rāranga-weaving, waiata, and companionship.

Most importantly, we look at ways to help improve the quality of life of our aged clients. We promote dignity, wellbeing, equity, and respect while offering expert information and additional support services in response to their specific needs.

We are active and vocal on relevant issues ensuring they stay connected with their family, friends, and community.

We provide pastoral support and are available 24/7, we are mobile, and go to the homes of our kuia and koroua. We want to create a relationship that has few barriers to receiving support and we understand that it's;

- Transport issues;
- Triaging times;
- Lack of funding that creates dilemmas for kaumātua accessing services;
- Elder stigma and discrimination.

We provide a safe space to talk openly, without judgement and our foundational values stems from a kaupapa Māori approach of; but not limited to

- Whānaungatanga, creating a space of togetherness;
- Manaakitanga; supporting whānau and
- Tiakitanga; provide protection.

We adopt the Pā harakeke model except we refer kaumātua as the 'Rito' so they are protected. This means we will act as a protector of their mana, while providing health and social supports.

We acknowledge our legal responsibilities and ethical standards of safe and professional practice; however, Ko Wai Tōu Ingoa Hauora will rely on Te Tiriti o Waitangi principles as a resource and our standards of practice will reflect this as well.

COLLABORATION

We understand that we cannot do this vital work on our own, we believe in the sentiment that it takes a village to raise a child, so in this context we will work alongside providers who align with our kaupapa Māori approach as mentioned previously.

Our cross-agency commitment to mitigating disparities experienced by whānau will be done through partnering with; but not limited to

- Non-government agencies;
- Government agencies;
- Stakeholders;
- MoE, MoH, MSD;
- Local councils and neighborhood awareness groups;
- Iwi and Hauora partners, Trusts, and community groups;
- Kia Piki Te Ora, Te Aka Whai Ora, Te Whatu Ora, and the Suicide Prevention Office.

APPROACHES

Ko Wai Tōu Ingoa Hauora utilizes ways of working with kaumātua, these are; but not limited to

- Ages & Stages;
- Tuakana – teina;
- Awhi mai, awhi atu, whakapapa, whakamana;
- Karakia, waiata and wānanga.

OUTCOMES

We envision a society where our kaumātua continue to be part of their communities. We hope they can reach out when they require support and advice to do with their social and health care needs and there are compassionate services available to them.

We want kaumātua to feel confident, that our support to them is as barrier-free as possible, and they are not treated like 'Over the hill' and an after-thought.

We provide a by Māori, for everyone approach and are inclusive of kaumātua who identify as; but not limited to

- Māori, Pasifika, European, Asian, Indian, Filipino;
- Aged 60+;
- Identify as LGBTQIA+.

TARGETED OUTCOMES

1. Barrier-free access to health and social supports;
2. Kaumātua are empowered after our intervention;
3. Kaumātua are able to self-advocate;
4. Kaumātua feel connected to their whānau, hapū and iwi links.

DEFINITION OF KAUMĀTUA

A kaumātua is a respected tribal elder of either sex in a Māori community who has been involved with their whānau for a number of years. The word kaumātua comes from kau, meaning alone, without or none, and mātua, meaning parents; thus, kaumātua literally means "no parents" and reflects how the parents of older generations have passed on.

RELATED DOCUMENTS

- Minister of Health
- Minister of Corrections and Police
- Minister of Education
- Minister of Internal Affairs
- Minister of Māori Affairs
- Minister of Social Services, Work and Income
- Minister of Youth Affairs
- Minister of Health
- Minister of Youth Affairs
- Associate Minister of Education
- Minister of Social Services and Employment
- Minister of Accident Compensation Corporation